
TANK DELIVERY INFORMATION

CLEAR ACCESS

To ensure we are able to deliver your tank to slab or tank base without damage, we need to have clear access. So what does this mean?

Depending on where your tank is to be located; beside the house or behind the house, there are many considerations. We need space to manoeuvre the tank down the side of a house, so approx. 100mm either side of the tank (height and width) taking into account any obstacles which may be in the way i.e. air conditioning units, large gas bottles, meter boxes and down pipes.

Other access concerns would be building site restricted access, narrow steps or a steep sloping block.

We appreciate any dogs or other animals being restrained to prevent a trip hazard.

UNLOADING TANKS

Our water tanks have an empty weight of between 50kg and 400kg. The weight of a tank can be checked on our website or by calling our office.

Our staff will be able to unload your water tank from the truck and position it on your base, provided that:

- 】 There is clear and reasonably flat access from the road to the tank base;
- 】 There is fair weather; and
- 】 The base is prepared prior to the tank arriving, and is in good condition.

SITE ACCESS

Our water tanks are delivered on a large rigid truck, often with a large trailer attached. The combined vehicle length is up to 19m. Please check that the site access will allow the truck to park adjacent to the tank base. If you are not sure about this, please contact your local Kingspan Planning or Logistics Co-ordinator.

CRANE TRUCK

If the access from the road to the tank base is not suitable, a crane may be required. We can coordinate delivery timing to meet your crane truck contractor on site.

WIDE LOADS

Round tanks with a diameter and height over 2500mm will form a wide load when secured on a truck. Restrictions on traveling with a wide load vary from state to state, so each load must be checked and confirmed with our Planning or Logistics Co-ordinator. In some cases, wide loads may require permits, out of hours travel, or pilot vehicles. Additional costs may be incurred, and this will be quoted prior to acceptance of the order.

RE-DELIVERY

In the unfortunate event that your water tank cannot be delivered on the scheduled date due to access issues, a re-delivery will be scheduled for the next available date. A re-delivery charge will apply.